

The Fostering Network Charity Lottery FAQs

How The Fostering Network Charity Lottery Works

Why is The Fostering Network running a weekly lottery?

A lottery is a fun and engaging way to raise essential funds for The Fostering Network. Proceeds from the lottery go to **The Fostering Network** and help fund our charitable work.

What is the Unity Lottery?

The Unity Lottery is an umbrella lottery platform which charities of all shapes and sizes can use to run their own fundraising lotteries. The Unity Lottery draw takes place every Friday, and each entry gives players the chance of winning one of four fantastic prizes. Each entry costs £1.

Where does the money go?

For every £1 played, 50p goes straight to The Fostering Network. The other 50p is split between the prize pot and administration costs.

We use proceeds from the lottery to fund our work to make foster carer the very best it can be. This include campaigning for change, supporting foster families and those who work with them, as well as developing new ways of delivering foster care.

How can The Fostering Network offer £25,000 as a top prize?

When a player wins a prize, this is covered by the Unity prize pot. Running our lottery through the Unity platform means we can offer a £25,000 jackpot and smaller prizes to our players with no risk to our charity's funds.

Who is behind the Unity Lottery?

Unity lotteries are administered by Sterling Management Centre; experienced lottery administrators of over 30 years. Unity was developed by Sterling so that charities of all shapes and sizes can run their own fundraising lotteries.

What are the odds of winning a prize?

The odds of winning any prize in the Unity Lottery are one in 63. Everyone playing the Unity Lottery has an equal chance of winning, no matter which charity they support or how many players that charity has. This is one of the main benefits for The Fostering Network in joining the Unity scheme.

Can you guarantee the lottery is fair?

Yes, every entry has an equal chance of winning, and the winning numbers are drawn at random.

What can I win?

The Unity lottery prize structure is based on a six-digit number match, in the correct sequence, as follows:

3 digit match = 5 entries into the next draw

4 digit match = £25

5 digit match = £1,000

6 digit match = £25,000

Why is it Unity writing to me and not The Fostering Network?

The Unity Lottery is administered by Sterling Management Centre. It is the platform providing The Fostering Network's Charity Lottery.

What are the lottery rules?

The lottery rules are available on <u>Unity's website</u>. The purpose of these rules is to ensure you are informed about the terms of playing The Fostering Network's Charity Lottery, and to promote responsible gambling.

Is the lottery regulated?

The Fostering Network holds a small society lottery licence (certificate number R375) which is issued by Southwark Council. We operate our lottery in full compliance with this licence. All administration is handled by Sterling Management Centre Limited, a certified External Lottery Manager (ELM) with the Gambling Commission. For further information please see Unity's rules page on Unity's website.

We are also registered with the <u>Fundraising Regulator</u> and abide by its Fundraising Code of Practice.

Who do I contact if I have any further questions about how to play the lottery?

For questions about the lottery or your lottery subscription, please call the Unity Lottery Helpline: 0370 050 9240 (Mon – Fri, 9am – 5pm).

Alternatively, please fill in this contact form.

Who do I contact if I want out find out more about playing the lottery for The Fostering Network? Please email fundraising@fostering.net or call 020 7620 8403 if you need more information about The Fostering Network's Charity Lottery.

Joining The Fostering Network's Charity Lottery

How do I buy lottery tickets?

You can buy lottery tickets through <u>The Fostering Network's website</u> by setting up a Direct Debit lottery subscription, which is the easiest way to ensure you're entered into the draw each week, or by debit card or cheque.

Alternatively, you can phone Unity on 0370 050 9240 and request an entry form for The Fostering Network's Charity Lottery.

Can I choose my lottery numbers?

These are chosen randomly and will be your numbers for the duration of your subscription of the lottery. When you enter the lottery, you will be sent your unique numbers.

Can I have more than one entry?

Yes. Each £1 entry buys you one chance of winning in the lottery. In accordance with our commitment to responsible gambling, we offer a maximum of 20 entries each month per person.

What are the entry requirements?

You must be aged 16 or over to enter the lottery. The lottery is available to players resident in England, Scotland or Wales only.

Can people resident in Northern Ireland play?

No. There is separate legislation governing lotteries in Northern Ireland which means we cannot promote the lottery to people resident there and therefore entry is not available to them.

Why am I sent to another website when making a payment online?

We use a secure payments system provided by our External Lottery Manager. This ensures your details are taken in a safe and secure manner when you enter the lottery online.

Are my entries eligible for Gift Aid?

Unfortunately, we cannot claim Gift Aid on funds raised through the lottery.

You've joined The Fostering Network's Charity Lottery – what now?

I've signed up to join The Fostering Network Lottery with Unity. What happens now?

Within 21 days of registration you will receive a confirmation letter which contains details of your unique lottery number(s). You will be entered into the draw when you have monies available and you will continue to be entered into the draw as long as you have monies available against your lottery number.

Why is there a delay between registration and entry into the draw?

Following registration, it is necessary to complete a few administrative processes which include verifying your payment details with your bank, claiming the funds from your bank account and the funds being received.

Why is the price £4.34 per month when paying Direct Debit on a monthly basis?

The monthly cost breakdown of £4.34 for playing the lottery is based on paying £1 per week over a 52-week year.

Can I check the winning numbers?

Yes - the winning numbers will be available on the **Unity website** each week.

How do I claim my prize?

If you are a winner, Unity will send your winning cheque straight to you at the address you provided when you registered—there's no need for you to do anything to claim your prize.

How long can I play for?

You can play our lottery for as long as you wish. Following successful payment, you will continue to be entered into the draw as long as you have monies available against your lottery number.

How will I know if I win a prize?

Once the draw has taken place, winners are notified by post, and the winning number is published on the Unity website.

Your lottery subscription

I have lost my lottery numbers, what should I do?

If you need to be re-sent your lottery numbers, please call the Unity Lottery Helpline: 0370 050 9240 (Mon to Fri, 9am to 5pm). Alternatively, please fill in this <u>contact form</u>.

How do I cancel my subscription?

You can cancel your subscription by calling the Unity Lottery Helpline on 0370 050 9240 or using their contact form.

What happens to my data?

The Fostering Network is the controller for all data you provide when registering for the lottery. We take data protection extremely seriously, and have policies and procedures in place to ensure that we look after all the personal data that we hold. We will never sell any personal data that we hold. You can change your communication preferences whenever you choose, or opt out of any communications you receive from us. Please contact the fundraising team to update your preferences fundraising@fostering.net or 020 7620 8403.

You can read our full privacy statement here

Your data is processed on our behalf by Sterling Management Centre for the purposes of managing our Unity lottery. They will only use your data for the purpose of processing your purchase of lottery chances, subsequent entry into the lottery, and informing you if you have won a prize.

You can read their privacy policy within the Lottery Rules

What if I move address or my name has changed?

Please let Unity know on 0370 050 9240 or use their contact form.

What is responsible gambling?

Responsible gambling means staying in control of how much time and money we spend on gambling. Responsible gambling means not spending more money or time than we can reasonably afford on gambling activities, keeping in mind all our other responsibilities in life.

I need some advice on the effects of gambling, can you help?

To speak to someone about a gambling problem contact the Gamble Aware confidential helpline on 0808 8020 133 or visit their website for further information.

How can I make a complaint?

If you have a complaint relating to the operation of the Lottery, it should be sent in writing to Sterling, giving full details of the complaint and any supporting documentation. A copy of the complaint will be sent to The Fostering Network.

The Unity Lottery Sterling Management Centre Ltd, Furness Gate, Peter Green Way, Furness Business Park, Barrow-in-Furness, Cumbria LA14 2PE

info@unitylottery.co.uk

You can also contact The Fostering Network on fundraising@fostering.net or 020 7620 8403. Full details of The Fostering Network's compliments and complaints policy are available on our website.